## **TRIPLTEK 8 PRO UPDATE INSTRUCTIONS**

This firmware update needs to be done using a Windows 10 Computer. Follow the instructions very carefully step by step.

After doing this update, your TRIPLTEK tablet will be reset to factory defaults, so any changes made to your tablet that you have made previously will be undone.

You will not lose any data you have stored on a removable microSD card you have inserted in the tablet.

Leave your TRIPLTEK tablet powered off and disconnected until you are told to connect it to your computer. DO NOT TURN IT ON when connected to your computer...leave it off.

Create a folder in your downloads directory and name it TRIPLTEK. Follow the steps below to download and run the following program.

### Download the file from here:

https://drive.google.com/drive/folders/1ZuPeOui-0ShGsnc3m6MPGfprpsO04wxE?usp=sharing

Save this file to your new TRIPLTEK folder you created. Unzip **TRIPLTEK Smartphone Firmware Update APP.zip** on your TRIPLTEK folder.

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.TEK Firmware > TRIPLTEK T82 > TRIPLTEKNewFirmw	rareupdate > Smartphone	Firmware Update APP	· ~	C	Q	Search Si
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Name	Date modified	Туре	Size			
i miodll.dll	10/26/2020 9:04 PM	Application extens	152 KB			
s msvcm90.dll	10/26/2020 9:04 PM	Application extens	220 KB			
🗓 msvcp90.dll	10/26/2020 9:04 PM	Application extens	556 KB			
ာ် msvcr90.dll	10/26/2020 9:04 PM	Application extens	641 KB			
MTK_AllInOne_DA.bin	8/1/2021 12:33 PM	BIN File	17,831 KB			
MTK_DATABASE.mdb	10/26/2020 9:04 PM	Microsoft Access	2,660 KB			
NVRAM_BACKUP.INI	10/26/2020 9:04 PM	Configuration setti	1 KB			
protected_region.ini	10/26/2020 9:04 PM	Configuration setti	1 KB			
🕢 readback.ini	10/26/2020 9:04 PM	Configuration setti	1 KB			
🔊 setting.ini	10/26/2020 9:04 PM	Configuration setti	2 KB			
SLA_Challenge.dll	10/26/2020 9:04 PM	Application extens	24 KB			
SLA_Challenge.lib	10/26/2020 9:04 PM	LIB File	1 KB			
SP_META_Wrapper.dll	10/26/2020 9:04 PM	Application extens	58 KB			
SPBootMode.dll	10/26/2020 9:04 PM	Application extens	1,249 KB			
SPMETA_DLL.dll	10/26/2020 9:04 PM	Application extens	3,680 KB			
SPMultiPortFlashDownloadProject.cgl	10/26/2020 9:04 PM	CGL File	4 KB			
SPMultiPortFlashDownloadProject.drc	8/4/2021 10:27 PM	DRC File	31 KB			
SPMultiPortFlashDownloadProject.exe	8/4/2021 10:28 PM	Application	2,090 KB			
SPMultiPortFlashDownloadProject.ini	6/22/2022 1:21 PM	Configuration setti	6 KB			
SPMultiPortFlashDownloadProject.lib	8/4/2021 10:27 PM	LIB File	14 KB			
SPMultiPortFlashDownloadProject.map	8/4/2021 10:27 PM	MAP File	2,116 KB			

Click on SPMultiPortFlashDownloadProject.exe to open the APP

You will see this error message  $\times$ Fail DA Lib version not match! Please use the right DA file matching the Lib version OK Click OK SPMultiPortFlashDownlo... X Then you will see this message Incorrect scatter file format! Click OK and the APP will open OK 🖏 SmartPhone Multi-port download tool (After-Sale Service Center) \_  $\times$ File Option Debug Logging Identity Help DA file name Г Authentication file Certification File Scatter Files Scatter File Type Firmware upgrade 🔲 BootRom+PreLoader COM Sel All Baud rate 921600 1 🔽 COM 3 + COM 4 0% 0 S Start Stop -• 2 🔽 N/A + N/A 0% 0 S Start Stop DA download all ŏ 3 🔽 N/A + N/A 0% 0.5 Start Stop Ō 0 S Start Stop 4 🔽 N/A + N/A Full speed High speed 0 S Start Stop 5 🔽 N/A + N/A Õ 0% C Battery No battery 6 🔽 N/A + N/A 00000000 0 S Start Stop C Auto detect 7 🔽 N/A + N/A 0% 0 S Start Stop 8 🔽 N/A + N/A 0% 0 S Start Stop AutoPulling 9 🔽 N/A + N/A 0 S Start Stop 0% EnableAutoPolling 10 🔽 N/A + N/A 0% 0 S Start Stop 11 🔽 N/A + N/A 0 S Start Stop 0% 12 🔽 N/A + N/A 0% 0 S Start Stop Start all 13 🔽 N/A + N/A 0% 0 S Start Stop 14 🔽 N/A + N/A 0% 0 S Start Stop Stop all 15 🔽 N/A + N/A 0% 0 S Start Stop 16 🔽 N/A + N/A 0% 0 S Start Stop Scan Go to File and Click on Open Download Agent File: SmartPhone Multi-port download tool (After-Sale Service Center)  $\times$ File Option Debug Logging Identity Help

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Click on Firmware T82 Folder and Select on the MT6771\_Android\_scatter.txt and click on **Open** 

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## Click on Scan

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You will see this message, Click on Yes

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Now **Turn Off** completely your TRIPLTEK 8 like in the picture below and connect it to the Computer turned off.



## You will see one of the lines turning red up to 100%



#### Now Click on Stop all



#### Disconnect your TRIPLTEK 8 from the computer.

Unselect all ports but the one that was with the red line



#### Click on Start all

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Now Connect your TRIPLTEK 8 to the Computer again **Turned off**. You will see this line changing the porcentage.

Option Debug Logging Identity Help				SmartPhone Multi-port download tool (After-Sale	Service Center)		-
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-			Scan		~**	order ordep	Scan

When you see the yellow line at 100% and the screen down below your TRIPLTEK 8 has finished updating. Now you can disconnect it from the Computer and turn it ON.

A file name D:\TRIPLTEK Firmware\TRIPLTEK T82\T	RIPLTEKNewFirmware	update\Smartphone Firmware Update APP\N	1TK_AllInOne_DA.bin
entication file			
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🔲 BootRom+PreLoader COM Sel All			Firmware upgrade
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🗆 N/A + N/A 🛛 🔴	0%	0 S Start Stop	AutoPulling
🗆 N/A + N/A 🔴	0%	0 S Start Stop	
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3 □ N/A + N/A	0%	0 S Start Stop	Start all
4 🗆 N/A + N/A 🔴	0%	0 S Start Stop	
5 🗆 N/A + N/A	0%	0 S Start Stop	Stop all
6 N/A + N/A	0%	0 S Start Stop	

If your Tripltek was not charging before the start of the update , please leave it charging for 2 hours with the OEM charger and cable and then turn it ON.