

## TRIPLTEK 8 PRO UPDATE INSTRUCTIONS

This firmware update needs to be done using a Windows 10 Computer.

Follow the instructions very carefully step by step.

After doing this update, your TRIPLTEK tablet will be reset to factory defaults, so any changes made to your tablet that you have made previously will be undone.

You will not lose any data you have stored on a removable microSD card you have inserted in the tablet.

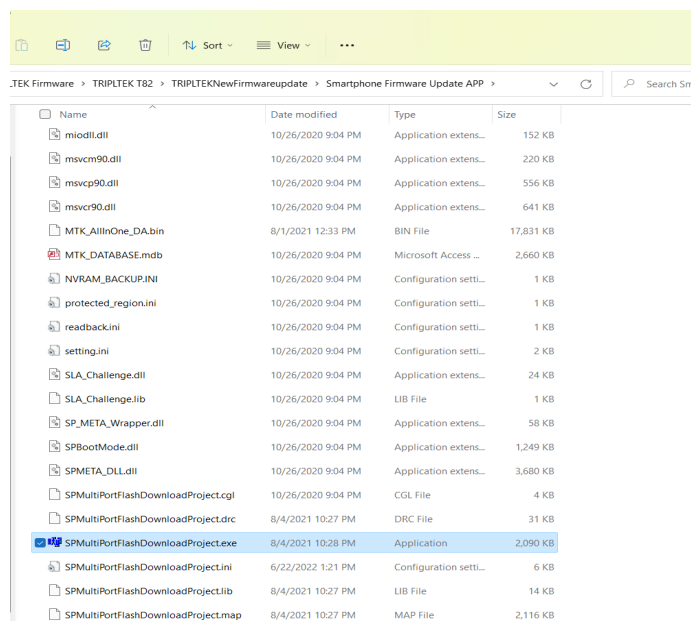
Leave your TRIPLTEK tablet powered off and disconnected until you are told to connect it to your computer. DO NOT TURN IT ON when connected to your computer...leave it off.

Create a folder in your downloads directory and name it TRIPLTEK. Follow the steps below to download and run the following program.

Download the file from here:

<https://drive.google.com/drive/folders/1ZuPeOui-0ShGsnc3m6MPGfprpsO04wxE?usp=sharing>

Save this file to your new TRIPLTEK folder you created. Unzip **TRIPLTEK Smartphone Firmware Update APP.zip** on your TRIPLTEK folder.



Click on **SPMultiPortFlashDownloadProject.exe** to open the APP

You will see this error message

Fail



DA Lib version not match! Please use the right DA file matching the Lib version

OK

Click **OK**

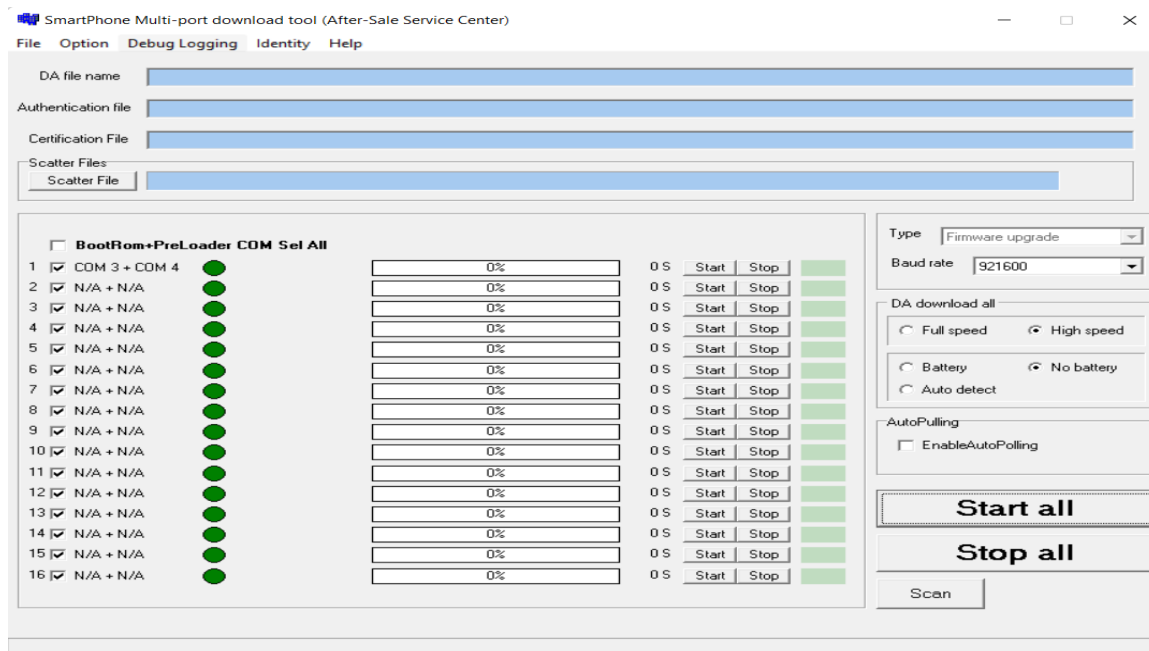
Then you will see this message

SPMultiPortFlashDownlo... X

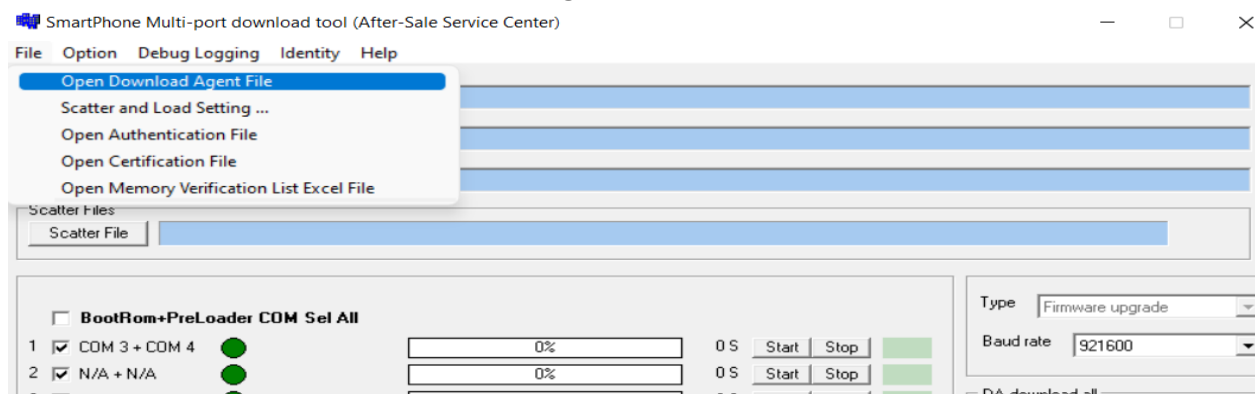
Incorrect scatter file format!

OK

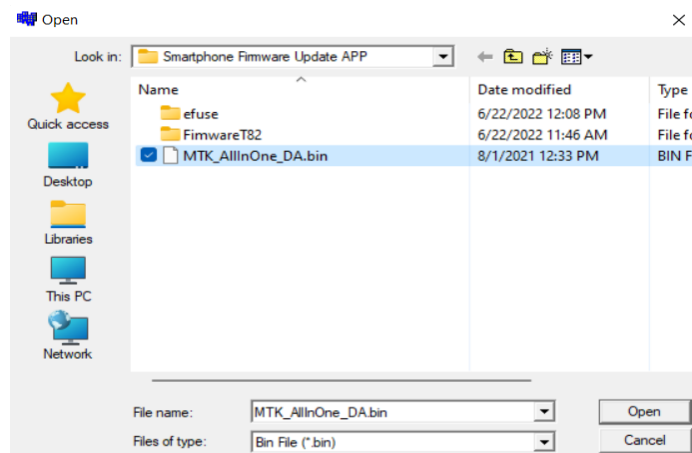
Click **OK** and the APP will open



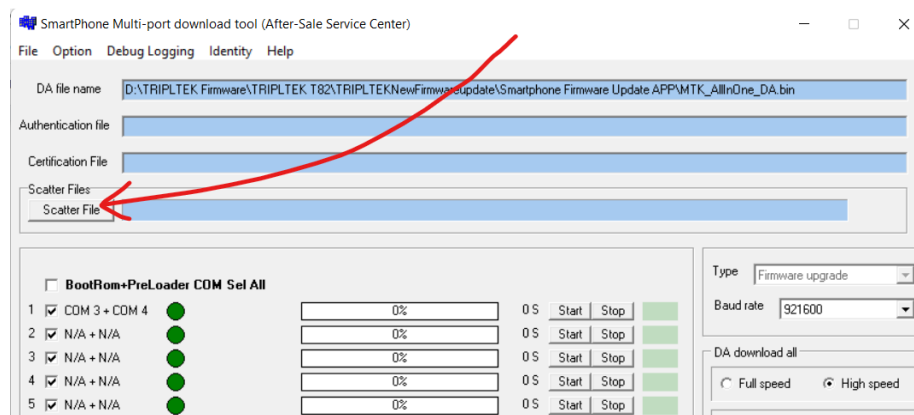
Go to File and Click on **Open Download Agent File:**



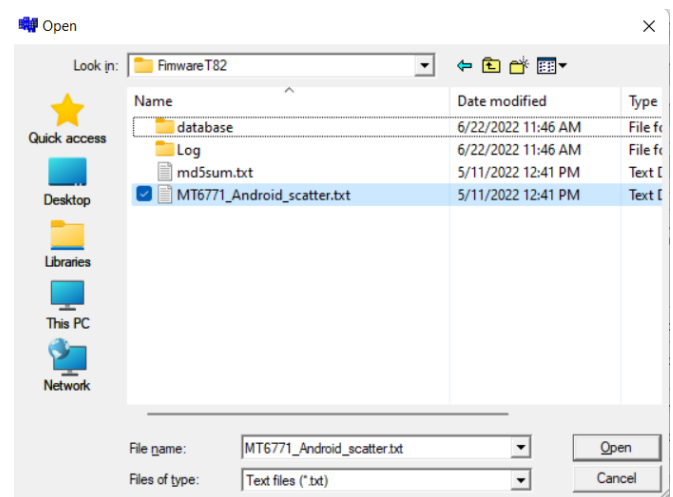
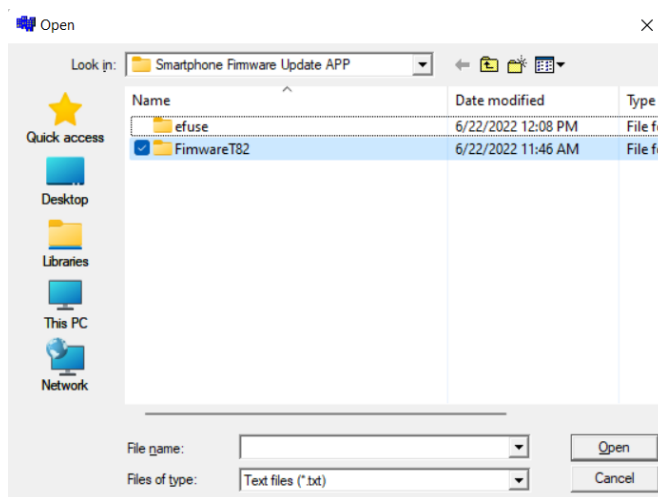
Select the file on the Picture and click on **Open**



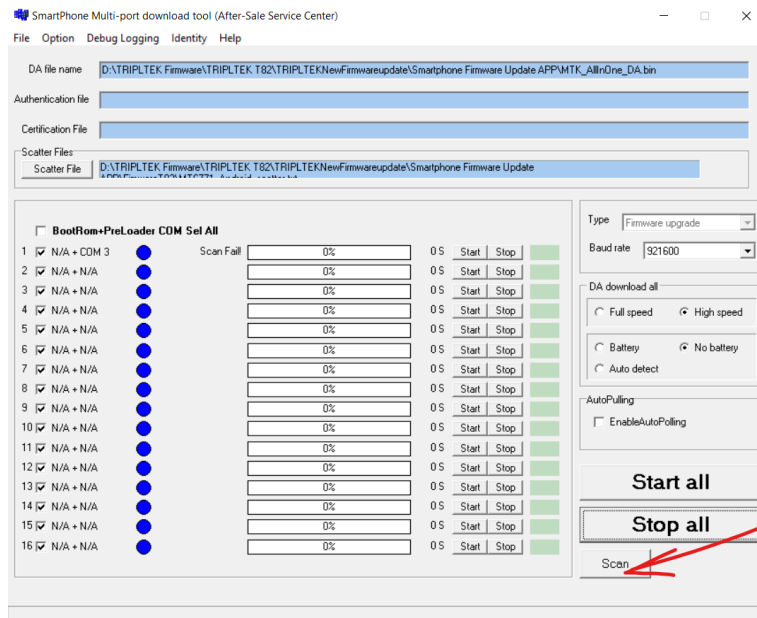
Now Click on the **Scatter File** Box:



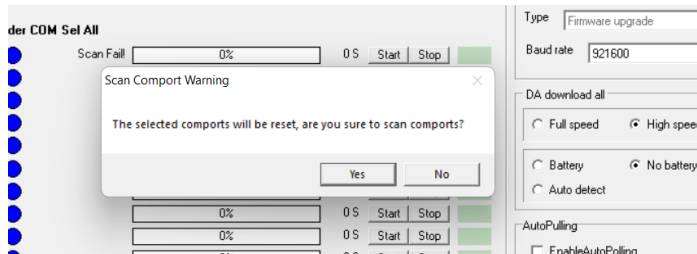
Click on Firmware T82 Folder and Select on the MT6771\_Android\_scatter.txt and click on **Open**



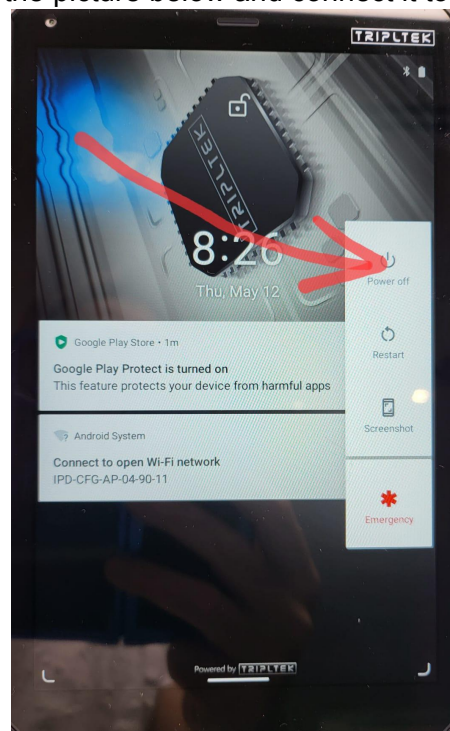
Click on **Scan**



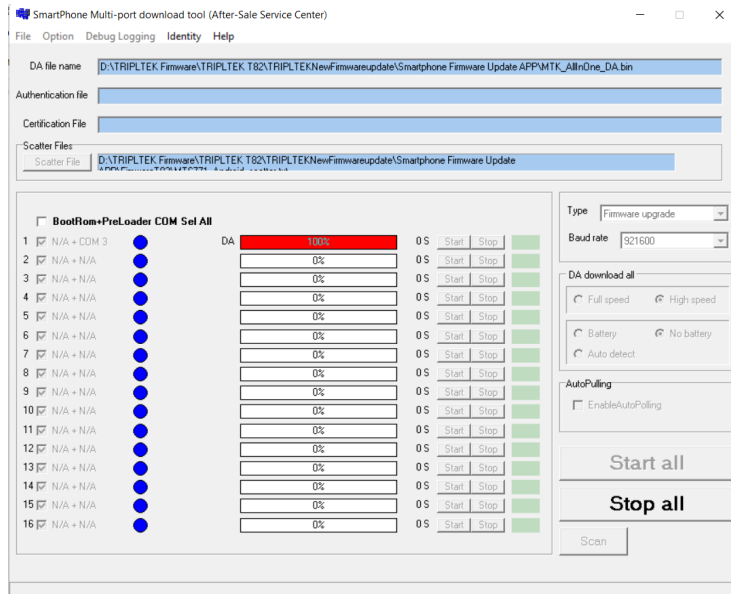
You will see this message, Click on **Yes**



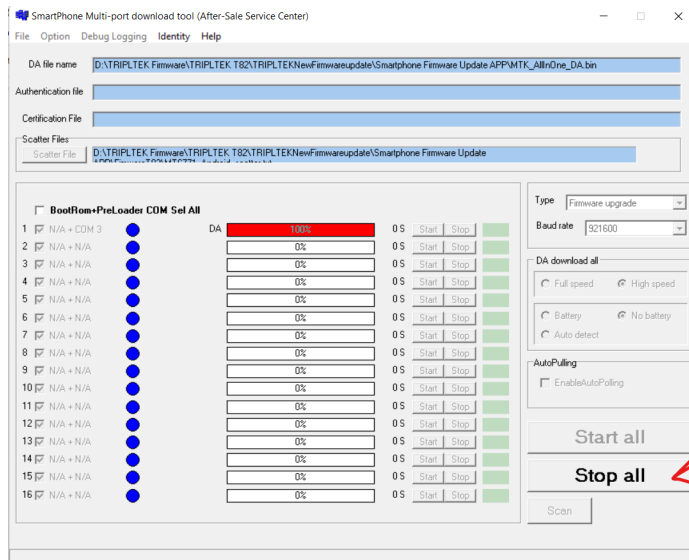
Now **Turn Off** completely your TRIPLTEK 8 like in the picture below and connect it to the Computer turned off.



You will see one of the lines turning red up to 100%

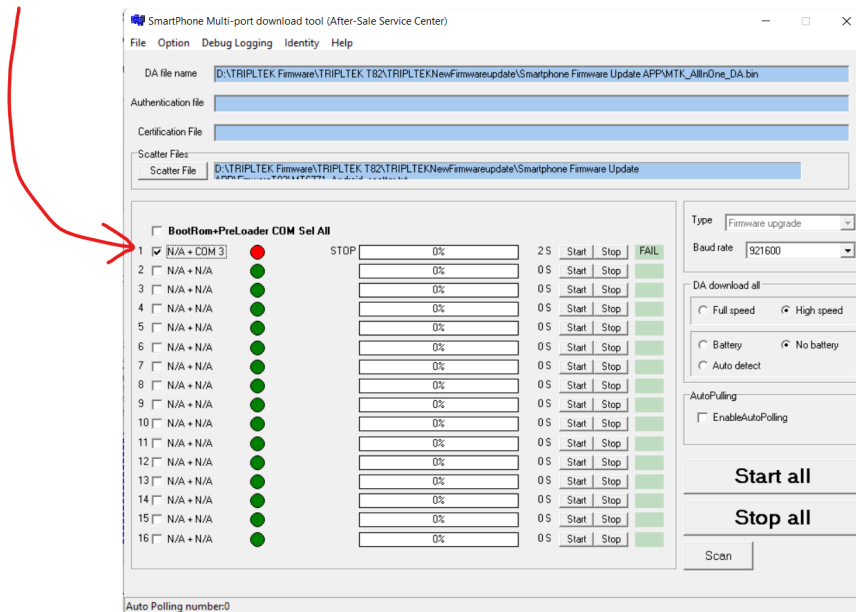


Now Click on **Stop all**

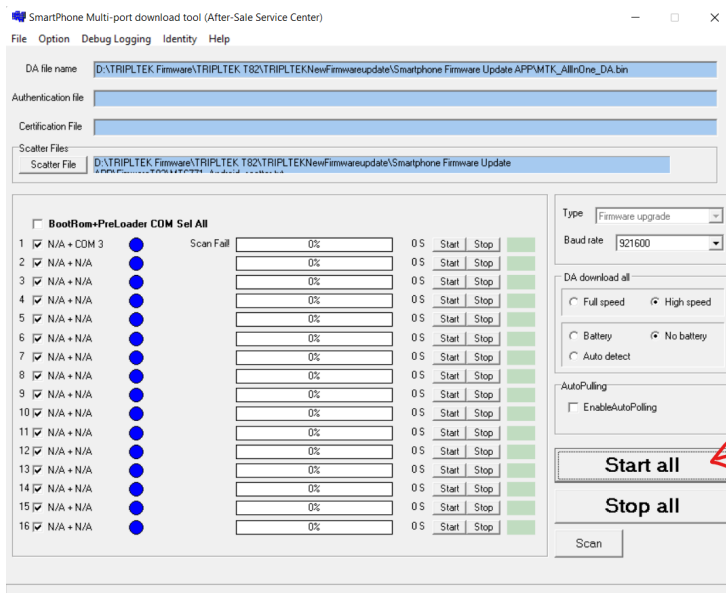


Disconnect your TRIPLTEK 8 from the computer.

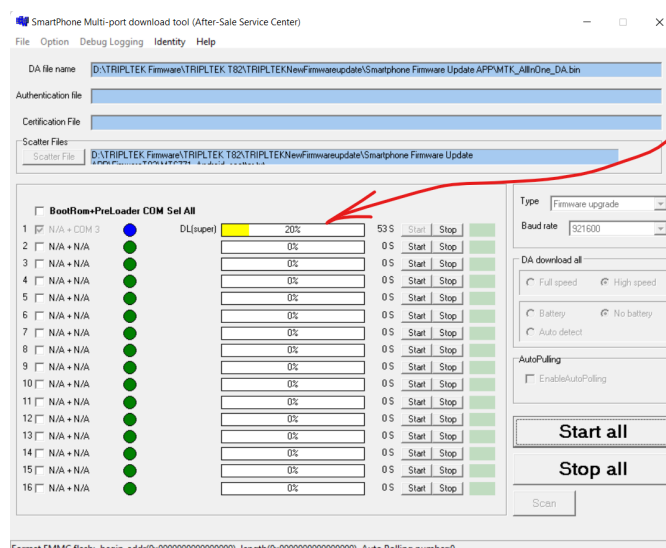
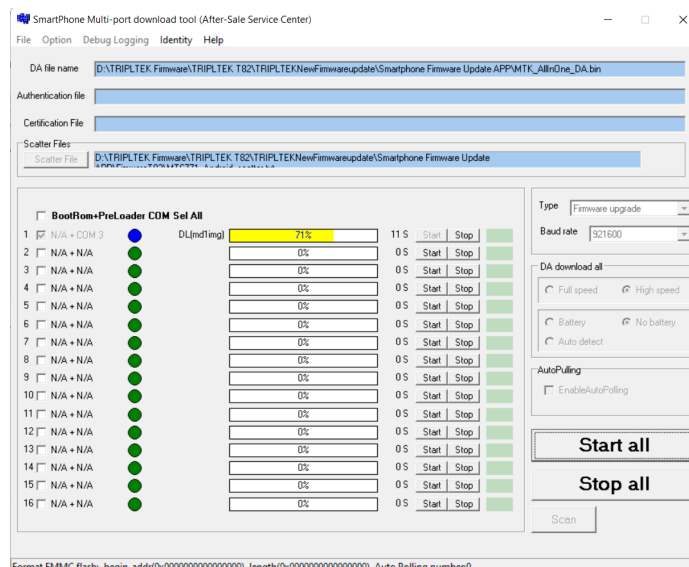
Unselect all ports but the one that was with the red line



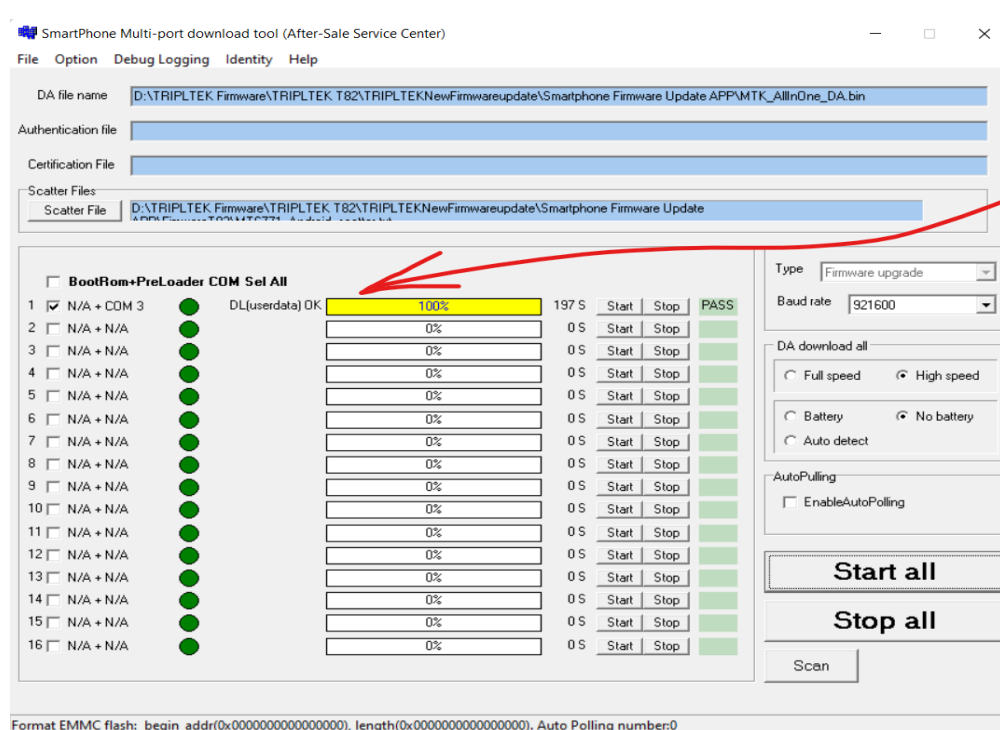
Click on **Start all**



Now Connect your TRIPLTEK 8 to the Computer again **Turned off**. You will see this line changing the percentage.



When you see the yellow line at 100% and the screen down below your TRIPLTEK 8 has finished updating. Now you can disconnect it from the Computer and turn it ON.



If your Tripltek was not charging before the start of the update , please leave it charging for 2 hours with the OEM charger and cable and then turn it ON.