

## TRIPLTEK 7 PRO UPDATE INSTRUCTIONS

**This firmware update needs to be done using a Windows 10 Computer.**

**Follow the instructions very carefully step by step otherwise you can brick your device.**

**After doing this update, your TRIPLTEK tablet will be reset to factory defaults, so any changes made to your tablet that you have made previously will be undone.**

**You will not lose any data you have stored on a removable microSD card you have inserted in the tablet.**

**Leave your TRIPLTEK tablet powered off and disconnected until you are told to connect it to your computer.**

**To Power OFF your device hold the Power button and click on “Power off”**

**DO NOT TURN IT ON when connected to your computer...leave it off.**

**Create a folder in your downloads directory and name it TRIPLTEK. Follow the steps below to download and run the following programs in order.**

**Download and save each file to your TRIPLTEK folder**

**1.- Install the USB drivers for Windows 10 :** <https://www.tripltek.com/downloadt7pro>

Download and save this file to your new TRIPLTEK folder you created. Unzip TRIPLTEKDriverWindows10.zip in your TRIPLTEK folder and then run driverinstall.exe Follow the prompts to install this file, and when prompted to “Please remove USB first”, click yes. When the driver installs finishes, close the program and please restart your computer.

**2.- Install SP Flash Tool utility:** <https://www.tripltek.com/downloadt7pro>

Download and save this file to your new TRIPLTEK folder you created. SP\_Flash\_Tool\_v5.1924\_Win.zip Unzip this file here.

**3.- Download the Firmware file from:** <https://www.tripltek.com/downloadt7pro>

Download and save to your TRIPLTEK folder, unzip this file.

***TRIPLTEK8PRO.zip***

Open your SP\_Flash\_Tool\_v5.1924\_Win folder and run flash\_tool.exe Click on choose on the 2nd line from the top, Scatter-loading File. Point this to the unzipped firmware folder and pick MT6797\_Android\_scatter.txt Leave the 3rd line “Authentication File” blank with no changes.

Under the Welcome tab, click on **Download first. Now connect your TRIPLTEK Tablet turned OFF HOLDING THE VOLUME UP KEY** to the Windows computer. **DO NOT TURN IT ON.** The program will find your tablet and transfer files to it. Once the program starts the update you can

release the Volume UP key. Once it finishes you will see OK on the screen. You can now close this program. Disconnect your TRIPLTEK tablet and power it on.

Be patient. This will take longer than normal to start up. Once you see the message, "select Launcher 3", check the box for always and click yes. Your tablet will now start up normally.

